## Maria E. Martínez

Maria E. Martínez has an Associate Degree in Administrative Assistant, and a Bachelor Degree in Business Education, from the University of Puerto Rico, Rio Piedras Campus. She started working for the Veterans Hospital, as Administrative Assistant to the Psychology and Nuclear Medicine Departments, on July 1st, 1979. After the (HCFA) PR Field Office opened, she transferred and has been working for 28 years already for Medicare. Maria has experienced the most important changes in Medicare and has been part of their implementation. She has an ample knowledge of Medicare, where she has occupied different positions, including the Acting Director for the PRFO, during the Part D implementation. She is now a Health Insurance Specialist for CMS. Maria was recognized for her outstanding customer service and for her commitment and responsibility to CMS with the Chief Operating Officer's Achievement Award on May, 2009.